

\_\_\_ / \_\_\_ / 2012

# VOLGA LINEN



## APPLICATION FOR TRADE ACCOUNT

Company name: \_\_\_\_\_

Company address (inc. postcode) \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Sole Trader                      Partnership                      Limited Company                      (please circle)

Company registration number if limited company \_\_\_\_\_

Tel No: \_\_\_\_\_ Fax No: \_\_\_\_\_

EMAIL: \_\_\_\_\_

VAT No: \_\_\_\_\_

Web site address: \_\_\_\_\_

Nature of business: \_\_\_\_\_

When did the company commence trading? \_\_\_\_\_

Directors/Partners/Sole trade full names and home address:

1. \_\_\_\_\_

2. \_\_\_\_\_

Please give the name of one other supplier you are currently trading with:

\_\_\_\_\_

I would / would not like to receive occasional email newsletters from Volga Linen about new products, services and events. (Please delete accordingly)

**Please attach two forms of company identification such as a business card & letter headed paper and post all paperwork to the address below.**

**Volga Linen retains reservation of title of all goods until they are paid in full**

**We acknowledge receipt of and accept your trading terms and conditions.**

Name: \_\_\_\_\_

Company Position: \_\_\_\_\_

Signature: \_\_\_\_\_

## **Volga Linen Trade Account Terms & Conditions**

### **Identification**

Trade Customer must complete a Trade Registration form in order to open an account. We will not offer Trade discounts without a completed Trade Registration form.

### **Delivery**

If goods are in stock we will deliver to you within 14 working days (Economy service). If they are out of stock, we will notify you of the expected delivery date.

#### **UK:**

Delivery within the UK will be charged at cost price according to weight & destination. We offer the following services:

- 1) Economy  
Up to 14 working days
  
- 2) Next Day Delivery  
UK mainland only and subject to weather conditions  
Orders must be placed before 1pm.

Deliveries are made during working hours, and a signature may be required.

#### **Overseas (including Channel Islands & EC countries):**

Overseas deliveries are calculated at checkout according to weight and destination. Local import duties may be payable on receipt.

Please allow up to 14 working days.

Deliveries are made during working hours, and a signature may be required

### **Returns**

If for any reason you are unsatisfied with our products, you can return them for an exchange or credit. Goods must be returned within 14 working days from invoice date. All items must be returned unused and in saleable condition, with proof of purchase. Please note that fabric, bespoke orders and monogramming are non-returnable.

The client is responsible for postage cost of returned goods. We suggest that you use special delivery or obtain a certificate of posting, as the goods are your responsibility until they arrive at our address.

### **Cancellation**

If you would like to cancel your order before it has been dispatched you may do so quoting your name.

If the goods have already been dispatched, please see "Returns".

### **Colour reproduction**

Linen (flax) is a natural fibre and not always uniform in texture and colour. While every effort is taken to ensure the colour reproduction of our catalogue & web site is as accurate as possible, we cannot guarantee a 100% colour match. Fabric swatches (7 x 7cm) are available upon request. We strongly recommend that you request swatches or purchase a Fabric Book prior to making your fabric order as fabric is non-returnable.

### **Payment terms**

All orders are payable on receipt of invoice and before goods are dispatched.

**Volga Linen retains reservation of title of all goods until they are paid in full**

**Please post the signed copy of trade application form to the address below.**  
**Head Office: Unit 1A, Eastlands Industrial Estate, Leiston, Suffolk, IP16 4LL**  
**T: 01728 635 020 E: [info@volgalinen.co.uk](mailto:info@volgalinen.co.uk) [www.volgalinen.co.uk](http://www.volgalinen.co.uk)**